Subject EcoNet Stats going to 0° Setpoin
Model(s) (-)ETST700SYS and (-)ECLT700ZON
Date Codes Recent with App Update

Details:
We have received a handful of complaints where the home or zone is driving to excessively low temperatures. Some have chased over-conditioning but remember over-conditioning only comes in to play with set points higher in cooling, or lower in heating than the calling stat.

There is a current issue in the App where if a customer is set up to follow schedules and is actually adjusting the schedule from the app, it is sending corrupt information to the thermostat which is seen as a set point of 0°.

**Solution:** To resolve this problem, the customer should re-configure and set his scheduling from the thermostat and then not adjust it in the app until we release an app update.  If the customer wishes to just turn scheduling off for short term, he may do that as well.