

Issue Date: Friday, February 12, 2016



PACKAGE COMMERCIAL

DS-PC021621

Reported Compressor Discharge Line Vibration

Units Involved: RKKL-B240 and RLKL-B240 60 Hz only package units

Date Codes Involved: All Units Built Prior to Date Code F3215

Details:

We have received a number of calls from customers regarding vibration in the compressor discharge tubing in the RKKL-B240 and RLKL-B240 (60 Hz) package units. The discharge tubes were lengthened in production beginning in unit produced with a date code F3215 and later. The lengthened discharge tube design greatly reduced the vibration.

If excessive vibration is observed on the compressor discharge tube in the RKKL-B240 and RLKL-B240 (60 hertz) package units, the addition of the RXTB-A03 vibration dampening kit will greatly reduce this vibration. One kit will be required per refrigerant circuit.

In the event a tube has broken or developed a leak, the tube must be replaced. The replacement tube will eliminate the vibration without the installation of the dampening kit.

Dampening kits and replacement discharge tubes are available for purchase through the replacement parts department. The part numbers are listed below.

Circuit Replacement Discharge Tube #1=AS-102442-48

Circuit Replacement Discharge Tube #2=AS-102442-49


RXTB-A03 dampening kit

Recommended or Required Action:

Follow normal warranty process for replacement tubing and dampening kit. Report any failed discharge tubes with unit model and serial number to your assigned DTR.

Thank you for your continued support of Ruud products. Contact your assigned DTR with any questions or concerns.

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