

Issue Date: October 8, 2015



**PACKAGE COMMERCIAL**

**DS-PC101509**

## **PRODUCT ALERT**

**Units Involved:** 7.5 thru 25 ton Belt Drive Package Units

**Date Codes Involved:** F0915 Thru F3515

### **Details:**

During a recent audit of a belt drive unit a loose blower shaft key was discovered. No issues have been reported from the field. We utilized two hub assemblies between F0915 and F3515, one with and one without a shaft key set-screw.

### **Corrective Action:**

Due to the recent discovery of the loose shaft key and as part of our continuous quality improvement process, all units produced after F3515 will have the hub with a set-screw.

### **Recommended or Required Action:**

Please inform your contractors of this potential issue and request they check the shaft key when setting up the blower during unit commissioning. If the shaft key is found to be loose, the 71-104629-01 "H" hub and key should be replaced with 71-100773-01 "H" hub with a shaft key set-screw. If this was missed at unit commissioning and damage has occurred to components, replacements will be provided within the scope of the normal warranty process. Please refer to the parts list of the applicable model number for the replacement components.

If you have additional questions please contact your assigned District Technical Representative. Thank you for your continued support of Ruud products.

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